# Caremark.com - Plan Summary

[Plan Summary](#_Toc192066931)

[Related Documents](#_Toc192066932)

**Description**: This document provides information on how members can view their **Plan Summary** online.

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| Plan Summary |

**Note:** Screen capture may not match actual scenario for this process. Some clients may not enlist in specific web features. This work instruction/job aid is intended as a guide only

Instruct the member with these steps to locate their **Plan Summary** online:

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| **Step** | **Action** |
| **1** | Access [www.caremark.com](http://www.caremark.com) and sign in. |
| **2** | Hover over the **Pharmacy Benefits** tab, and click the **Plan Summary** link.    **Result:** The **Plan Summary** page displays.        The member can view the following information:   * Deductible * Maximum Allowable Benefit * Maximum Out of Pocket * Copay/Co-insurance   **Lifetime Infertility Maximum Allowable Benefit-MAB** will display if the plan allows it.  **Disclaimer located at bottom of page:**  The information on this page is based on information provided to Caremark from your benefits administrator and is subject to change. Please contact your benefits administrator if you have questions regarding your benefits. |
| **3** | If the member wants to check the cost of a drug, they can click on the [Check Drug](file:///C:\Users\NChristian\Desktop\AppData\Local\Microsoft\windows\INetCache\Downloads\CMS-PCP1-038387) Cost link.  **Note:** Medicare D members can view their Explanation of Benefits (EOB) Statements from the **Plan & Benefits** tab. Refer to [Caremark.com – Electronic EOB’s and Paperless Documents (MED-D).](C:\\Users\\NChristian\\Desktop\\1\\TSRC-PROD-050504) |

[Top of the Document](#_top)

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| Related Documents |

**Parent SOP:**  [CALL 0045 Customer Care Web Support Email Response and Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0045)

[CALL 0011 Authenticating Caller](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0011)

**Abbreviations/Definitions:** [Customer Care Abbreviations, Definitions, and Terms](file:///C:\Users\NChristian\Desktop\AppData\Local\Microsoft\windows\INetCache\Downloads\CMS-2-017428)

**Index:** [Caremark.com - Work Instruction/Job Aid Index](file:///C:\Users\NChristian\Ur17ihl\Desktop\1\CMS-PRD1-105672)

[Top of the Document](#_top)

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